



Christopher Corcoran
INCORPORATED

January 3, 2012

Mr. Donald Giordano
Director of Business Development
Entel Systems, Inc.
230 West Parkway
Pompton Plains, NJ 07444

Re: Dione Purpura

Dear Mr. Giordano:

The daily challenges of business can be far more complex and demanding than many people realize. Recently, my office attempted to change the voicemail of our Toshiba phone system. On two occasions, we had a representative sent from your company at considerable cost to rectify the mysterious complexity of the system design. Both visits yielded a negative result.

Finally, we reached your offices via phone and were connected to, and helped by, Dione Purpura. It is important to acknowledge individuals who extend themselves beyond the norm without any promise of personal reward. Dionne was knowledgeable, professional, thoughtful and most remarkable of all -- she not only returned phone calls promptly (reason enough for canonization) -- but she did so with supreme patience. I can't tell you how rare this is in my experience.

Dionne deserves commendation. She already has our deep gratitude.

Sincerely,

Christopher Corcoran
Christopher Corcoran Incorporated

CC/ddb

INTERIOR DESIGN

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