



Sally Song, D.M.D., M.S.D.
Orthodontics Exclusively

November 20, 2009

Mr. Donald Giordano, President
Entel Systems, Inc.
230 West Parkway
Pompton Plains, NJ 07444

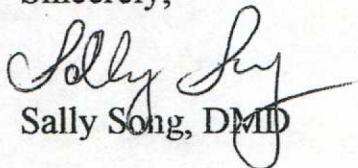
Dear Mr. Giordano:

I am writing this letter to let you know that I am especially pleased with one of your staff, Ron Coningswood.

As you may know, I moved my practice to Ratzer Road in Wayne last July. Ron was instrumental in placing all the orders with your company and Verizon saving me a lot of time and aggravation. Everything your company did for us went very smoothly thanks to Ron's efforts; however, Verizon was a different story. Ron was able to make sure all of our problems were rectified and stopped by almost daily to check on our telephone operation.

I am sure Ron is an asset to your company. We will continue to call upon him in the future as our voice needs arise.

Sincerely,


Sally Song, DMD

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