



God Changing Lives

## Saint Michael's Episcopal Church

*The Rev. Canon John Donnelly & The Rev. Ellen Donnelly, Rectors*

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August 9, 2005

Messrs. Donald Giordano &  
Enzo Stampone, Owners  
Entel Systems, Inc.  
225 Franklin Avenue  
Midland Park NJ 07432

Dear Sirs:

In the spring of 2000, Mr. Ron Coningswood, working for Extel Communications, Inc. at the time, listened, evaluated our needs, and helped us fine-tune our church's choice of a telephone system. We decided to install Toshiba Strata digital business phones and were not disappointed—in fact, it's the easiest system I've ever used in my 45 years of office experience. In addition, we have not had to make one service call on the system since it was installed. Everything was expertly done the first time!

Equally as important to me as the phone system was the most excellent customer service rendered to us by Ron Coningswood. He was clear, helpful, informative, not pushy, and really stayed on top of all of the details from start to finish. He is a rarity in today's workplace and I would not hesitate to recommend him to anyone.

I am one happy customer.

Sincerely,

Patricia Vine  
Administrative Pastoral Assistant

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