

Jim Black

From: Steven Hodes
Sent: Thursday, October 09, 2008 1:43 PM
To: service; Don Giordano; Jim Black
Subject: FW: COMPLIMENT

From: MIA OLIVER [mailto:tgec1086@hotmail.com]
Sent: Thursday, October 09, 2008 12:22 PM
To: Steven Hodes
Subject: COMPLIMENT

Dear Steve:

I would like to compliment Chris for the professional and efficient service he provided to our Office on two occasions.

It is such a pleasure to work with individuals who are on time, courteous, patient and knowledgeable!

In my opinion, Chris is a fine example of the wonderful people who work at Entel (and that includes you as well) and the consistent professional service that is offered.

mia oliver

Manager

Teaneck Gastroenterology & Endoscopy Center
201-837-9350 Direct Line
201-578-1089 Fax
tgec1086@hotmail.com

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